



How to read the insurance card
for health benefits

You will learn

- How to use the insurance card to determine
 - Policy ID
 - Member's ID
- If you patients insurance card looks different from the following examples, it might be dental card, drugs card or out-of-country card

Sun Life




Policy Member ID

16 123456 0000000005 01

JONES INDIANA

assure

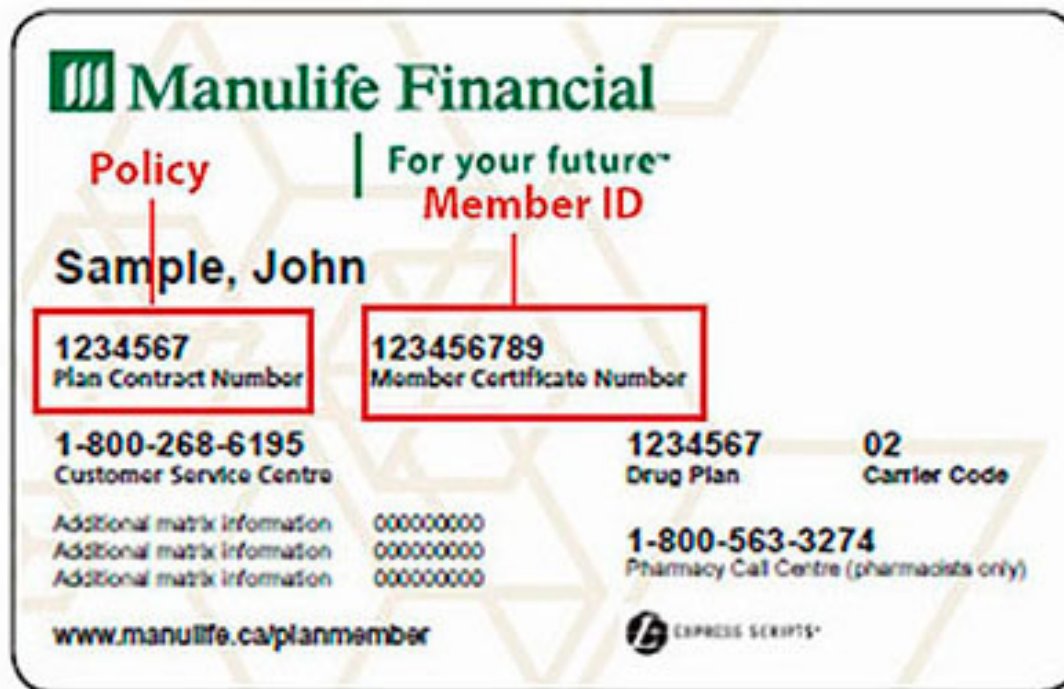
Sun Life

Member: Randy Doe	
Member ID #	Access ID #
987654321	160000604471
Medical / Dental / Drug / Travel / Vision Coverage	
Contract #	Contract #
025104 Medical	025104 Travel
025104 Dental	025104 Vision
025104 Drug	
Printed May 08, 2012	
This card is valid only while the benefits are in effect.	
For specific information about your coverage and claims or to complete transactions online, sign in at www.sunlife.ca/member	
For information or help not available online, contact our toll-free Customer Care Centre at 1 800 361-6212. You can use your access id and password in our automated phone system for faster service.	
To review our privacy policy visit our website: www.sunlife.ca/privacy	

GWL



Manulife



Manulife Financial

Policy | **For your futureSM Member ID**

Sample, John

1234567
Plan Contract Number

123456789
Member Certificate Number


1-800-268-6195
Customer Service Centre

1234567 **02**
Drug Plan Carrier Code


Additional matrix information 000000000
Additional matrix information 000000000
Additional matrix information 000000000

1-800-563-3274
Pharmacy Call Centre (pharmacists only)

www.manulife.ca/planmember

 EXPRESS SCRIPTSSM

Desjardins



Desjardins
Insurance


NAME OF PLAN MEMBER

Policy
|
GROUP No.
1234567

Member Id
|
CERTIFICATE No.
123 456 789

**Enter into the
Member ID field
without spaces**

DRUG INSURANCE
DENTAL INSURANCE
TRAVEL INSURANCE



EXPRESS SCRIPTS®

Desjardins Insurance refers to Desjardins Financial Security Life Assurance Company,
a provider of life and health insurance and retirement savings products

Camber of Commerce

Insurance company

**Drug Insurance
Dental Insurance
Travel Insurance**

**09 123456 12345678912
Paul Smith**

Assure

Industrial Alliance

IA INDUSTRIAL ALLIANCE
INSURANCE AND FINANCIAL SERVICES INC.

Policy number

Member ID

MILLER JOHN
Member name


00012
Group

000000501
Certificate No.

Dentist Insurer No: 60 Pharmacist Insurer No: 11

ESI CANADA*

GROUP INSURANCE Cyberdent ID MIL3P2DRK5



Johnson

Your employer

Name: ANDRE DOE

Member ID

ID #: 27292

Effective: Jul. 26, 2013

Health Care	Drug Plan	Dental
Policy #	Policy #	Policy #
8100	8100	8100
Couple	Couple	Couple

Policy

Maximum Benefits or Johnston Group

		Insurance company
Drug Insurance		
Dental Insurance		
Travel Insurance		
09	123456	12345678912
Paul Smith		
		Assure

Standard Life



Certif, Richard
Family Coverage - Travel Assistance
Individual Coverage - Dental Insurance
Family Coverage - Health Insurance

Division
101

Policy Member ID

Policy Certificate
20 **031251** **0690131201** 01

Drug Card
TELUS | assure

Emergency travel Assistance - In Canada and the United States, call toll-free 1-866-360-6061. From all other locations, call collect 1-514-499-2500. Sudden illness or accidental injury must be reported on the date of the event or within five days of the event.

Standard Life Info-Line - 1-800-499-4415
Standard Life Web site - www.standardlife.ca

Utilization of this card authorizes the exchange of information, as required, between the pharmacist, Assure™, the plan administrator and the insurers, for claims processing, drug utilization review, plan administration and coordination of benefits. This card is not transferable and must be returned to the plan administrator upon termination of the coverage or plan. The unauthorized or fraudulent use of this card is punishable by law.

x

You've learned

- How to determine
 - policy number and
 - Member ID from the insurance card
- How to distinguish health benefits card from dental, vision and out-of-country card.

Start your trial today

- www.claimmanager.ca
- info@claimmanager.ca
- 604-626-9903

